

Why is Maintenance essential:

It is a legal requirement

Legal/Health & Safety Issues

Regulations stipulate regular maintenance

Defects must be remedied

Suitable records must be kept

Avoids reduced operational lifespan

Negates unnecessary early replacement

Limits serious impairment of operational capability

Keeps your Equipment in a safe and efficient condition

Highlights safety related repairs or replacements

Allows planning for required expenditure

Maintenance Benefits:

Helps to meet your legal requirement

Regular maintenance by approved operators to suppliers standards

Full records of all maintenance

Ensures good working order

Identifies and solves key faults

Prolongs operational life

Maintains safe and efficient condition

Limits accidents

Limits damage

Limits loss of revenue

Limits potential downtime

Controls cost

Planned maintenance = planned cost

Early identification of potential problems



Independent Healthcare Service Ltd.



The Benefits of I.H.S

One Stop Shop

Expertise & Experience

Engineer Base

Monitoring & Reporting

Key Account Management



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Independent Healthcare Service Ltd.

SERVICE INFORMATION

Working together with care

Working together with care



SERVICE MANAGEMENT PROGRAMME

Our Service Management Programme is designed to provide the exact level of equipment servicing and maintenance Customers need to maintain peak performance. Products that are manufactured for reliability and efficiency need regular maintenance to ensure that they operate efficiently. Our Service Management Programme keeps equipment fully operational, thereby maximising resources and reducing overall costs.



HOISTS & BEDFRAMES

Servicing every Six-months for equipment used for lifting people; to comply with BS EN ISO 10535

Certified Load test

Actuator check (Electric) to comply with MDA/2005/024

flexible solutions for your needs

THE ENGINEERS

Service Engineers are geographically sited to give complete coverage of Ireland.

All Engineers work from a fully equipped van carrying an extensive range of spare parts.

Training is part of a constant, ongoing programme to ensure Engineer's are kept up-to-date with new products & legislation.

The Engineers carry load-testing equipment for all types of hoists (including Pool hoists & Overhead tracking hoists).

Our Engineers are covered by Public & Product Liability insurance.

All our Engineers carry identity cards and wear an I.H.S uniform.



CUSTOMER SUPPORT CENTRE

Dedicated Customer Support Team handle all enquiries, requests for repairs or service and the administration for the Engineers.

All our contracts are administered through an On-line Service Management system, which holds the full service history of any equipment on each contract.

All Contract customers have access to this system.

Your Customer Support Team will advise the Engineer immediately of urgent repairs, for rapid response. Priority is given to **ON CONTRACT** customers.

The system reminds the customer when equipment is due for its annual service or LOLER examination.

TECHNICAL & FIELD SUPPORT

A Technical Support Department supports our Field Service team. This service is also available to all our Customers.

Most parts are available "off the shelf", thus reducing the downtime of your equipment.

We are able to supply spare parts for most types of equipment through our network of suppliers.



PRESSURE MATTRESS

Testing of mattress for signs of wear or leaks.

Service of control box including replacing of filters etc.,



BATHS & BEDPAN WASHERS

Maintenance essential for TMV3 scheme approval.

Commissioning and a service schedule of 1, 2 Or 4 visits a year

Thermometric test



OVERVIEW

Over 15 years experience in Repair & Service.

I.H.S. Provide repair and maintenance on Many products including:

HOISTS

BEDFRAMES

BATHS

BEDPAN WASHERS

&

PRESSURE MATTRESS